



Visitor Policy Quick Reference Guide

<p>Definition</p> <p>Note: LTC home staff, volunteers and placement students are not considered visitors.</p> <p>Infants under the age of 1 are also not considered visitors and are excluded from testing requirements.</p>	<p>Essential Visitor:</p> <ul style="list-style-type: none"> ▪ A person visiting a home to meet an essential need related to the operations of the home or residents that could not be adequately met if the person does not visit the home. ▪ Four types Include: (i) people visiting very ill or palliative residents (ii) government inspectors with a statutory right of entry (iii) support workers and (iv) caregivers 		<p>General Visitor:</p> <ul style="list-style-type: none"> ▪ A person who is not an essential visitor and is visiting: <ol style="list-style-type: none"> a) To provide non-essential services related to either the operations of the home or a particular resident or group of residents. b) Include persons visiting for social reasons as well as to provide non-essential services such as personal care services, entertainers, or individuals who are touring the home for potential placement. ▪ General visitors younger than 14 years of age must be accompanied by an adult.
	<p>Support Worker:</p> <p>A type of essential visitor who is visiting to perform critical operations of the home or to provide essential services to residents.</p>	<p>Caregiver:</p> <p>A type of essential visitor who meets all below:</p> <ol style="list-style-type: none"> a) Is a family member or friend of a resident or a person of importance to a resident. b) Is able to comply with all applicable laws including any applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the <i>Health Protection and Promotion Act</i>. c) Provides one or more forms of support or assistance to meet the needs of the resident, including providing direct physical support such as activities of daily living or providing social, spiritual or emotional support, whether on a paid or unpaid basis. d) Is designated in writing by the resident and/or their SDM with authority to give that designation, if any. e) In the case of an individual under 16 years of age, has approval from a parent or legal guardian to be designated as a caregiver. 	
<p>Examples</p>	<p>Physicians, nurse practitioners, maintenance services, food/drink delivery, patient transfer services, ADP vendors, moving resident in or out, social work, legal services, post mortem services, emergency services, Canada Post, election officials</p>	<p>Family members who provide meaningful connection, a privately hired caregiver, paid companions and translators.</p>	<p>Family members, friends, neighbours, hairdresser entertainers, and contractors</p>
<p>Screening</p>	<p>Must be actively screened for symptoms and exposures for Covid-19 for both indoor and outdoor visits</p>	<p>Must be actively screened for symptoms and exposures for Covid-19 for both indoor and outdoor visits</p>	<p>Must be actively screened for symptoms and exposures for Covid-19 for both indoor and outdoor visits</p>
<p>Vaccine Requirements</p>	<p>It is strongly recommended that ALL visitors are up to date with all eligible Covid-19 vaccines to protect our residents and staff.</p> <ul style="list-style-type: none"> ▪ Fully vaccinated means having had a (i) full series or combination (two doses) of a Covid-19 vaccine authorized by Health Canada, or (ii) one-two doses of Covid-19 vaccine authorized by Health Canada followed by one dose of a Covid-19 mRNA vaccine, or (iii) three doses of a Covid-19 vaccine not authorized by Health Canada and it has been 14 days from the last dose. ▪ Up-to-Date means having completed the primary series (2 doses) and received a Covid-19 vaccine within the last 6 months. 		



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	Support Worker	Caregiver	General Visitor
Surveillance Testing Exemptions: <ul style="list-style-type: none"> • Individuals who have proof of a positive PCR test within the last 90 days • For an outdoor visit • Children under 1 year of age 	Negative antigen test on the day of visit unless tested the previous day (i.e., Antigen test is valid for 2 days).	Up to Date with Vaccine Doses: Negative antigen test 2 times OR one PCR test and one antigen test on separate days within a 7-day period. Not Up to Date with Vaccine Doses: Negative antigen test 3 times OR one PCR test and one antigen test on separate days within a 7-day period.	Negative antigen test on the day of visit unless tested the previous day (i.e., Antigen test is valid for 2 days). Children between 1 and 18 must have parental consent.
Visiting Access: Resident is NOT Self-Isolating Under Contact and Droplet Precautions or Symptomatic or resident does not reside in an area of the home in outbreak	<ul style="list-style-type: none"> ▪ Visits are permitted ▪ Any number of support workers may visit the home 	<ul style="list-style-type: none"> ▪ Visits are permitted ▪ Limits to visitors are dependent on the available indoor or outdoor space and legal capacity limits. 	<ul style="list-style-type: none"> ▪ Visits are permitted ▪ Limits to visitors are dependent on the available indoor or outdoor space and legal capacity limits.
Visiting Access: Resident is Self-Isolating Under Contact and Droplet Precautions or Symptomatic or resident resides in an area of the home in outbreak	<ul style="list-style-type: none"> ▪ Visits are permitted ▪ Any number of support workers may visit the home 	<ul style="list-style-type: none"> ▪ Visits are permitted ▪ A maximum of 1 caregiver per resident may visit indoors at a time unless otherwise directed by the local Public Health unit. 	<ul style="list-style-type: none"> ▪ Visits are NOT permitted unless otherwise directed by Public Health. ▪ Visitors visiting a resident at end-of-life will be permitted to visit.
Personal Protective Equipment <u>Universal Masking Indoors</u> for all individuals over the age of 2 years	Homes are responsible for providing Surgical/procedure mask for indoor visits. Homes are responsible for providing surgical/procedure masks, N95 or equivalent respirators, gloves, gowns and eye protection for residents who are self-isolating or symptomatic and/or as directed by PH in an outbreak.	<ul style="list-style-type: none"> ▪ Homes are responsible for providing Surgical/procedure mask for indoor visits. ▪ Masks may be removed if visiting a resident alone in their room or designated space with no other residents or staff present. ▪ Masks are not required for outdoor visits but are still recommended. ▪ Homes are responsible for providing surgical/procedure masks, N95 or equivalent respirators, gloves, gowns and eye protection for residents who are self-isolating or symptomatic and/or as directed by PH in an outbreak. 	<ul style="list-style-type: none"> ▪ Homes are responsible for providing Surgical/procedure mask for indoor visits. ▪ Masks may be removed if visiting a resident alone in their room or designated space with no other residents or staff present. ▪ Masks are not required for outdoor visits but are still recommended. General visitors to provide their own medical/non-medical face covering for outdoor visits.
Dining and Social Gatherings		<ul style="list-style-type: none"> ▪ Caregivers may support in dining room to assist with feeding but may not eat or drink. ▪ Caregivers may remove their mask to eat/drink if alone with a resident in their room or designated space. ▪ Caregivers may join in activity 	<ul style="list-style-type: none"> ▪ General visitors may support in the dining room but are not permitted to eat or drink. Visitors may remove their mask to eat/drink if alone with a resident in their room or designated space. ▪ General visitors may attend activities.

Non-compliance with the visiting policy and guidelines could result in discontinuation of visits for the non-compliant visitor. Where the care community has previously ended a visit, or temporarily prohibited a visitor, additional education/training must be provided to the visitor before visitation can be resumed. If a caregiver is temporarily prohibited, the resident/substitute decision maker may designate an alternative individual as the caregiver to help meet resident care needs.